



# ONLINE COURSE EVALUATION SUMMARY

**Training:** 3001-Understanding ISO/IEC 17020 **Facilitator(s):** Ned Gravel  
**Location:** Webinar **Date:** June 15-16-2021

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?				1	6
Were they well defined?				1	6
Were they achieved?				1	6
<b>Course Content:</b>					
Was the material appropriate?					7
Complexity (1=too complex or too simple ← → Perfect=5)				3	4
Was the material clear to you?				4	3
Volume (1=too much or not enough ← → Perfect=5)			1	2	4
Did the handouts fit with this training - did they help?				2	4
<b>Trainer/Facilitator Methods:</b>					
Did the trainer/facilitator allow sufficient discussion?					7
Did the trainer/facilitator encourage participation?					7
Did the trainer/facilitator help bring out new group ideas?				1	
Did the trainer/facilitator help close out discussions?				2	5
Would you accept this trainer/facilitator again?			1	1	5

Participant Feedback	IAS Response
Would have liked to have received course materials earlier.	Noted. Will try and transmit them to registered participants during the week preceding the actual training.

**Other comments:**

- Ned was an excellent facilitator. He comes with a wealth of experience, provides plenty of examples, and ample time discussion.
- Ned did a great job teaching this class, he was very clear, polite and extremely focused
- 100% will take another class including Ned as Instructor.