

## **FACILITATOR EVALUATION SUMMARY**

17065 Training	Facilita	or(s): Edgar Gravel				
Webinar	_ Date:	17 <sup>th</sup> and 18 <sup>th</sup> Feb 2021				
		Met Participant Needs?				
		1	2	3	4	5
		No		OK		Yes
tives:		as appropriate below				
u given the opportunity to help define them?				3		1
ey well defined?						4
ey achieved?						4
ent:						
material appropriate?						4
kity (1=too complex or too simple $\leftarrow \rightarrow$ Perfect=	5)				1	3
material clear to you?					2	2
(1=too much or not enough $\leftarrow \rightarrow$ Perfect=5)					2	2
nandouts fit with this training - did they help?					1	3
thods:			-		-	-
acilitator allow sufficient discussion?						4
acilitator encourage participation?						4
acilitator help bring out new group ideas?						4
acilitator help close out discussions?						4
ou accept this facilitator again?						4
Facility:						
seminar facility appropriate for the course?					1	3
lunch and breaks service acceptable?						4
	Webinar         tives:         u given the opportunity to help define them?         ey well defined?         ey achieved?         ent:         material appropriate?         kity (1=too complex or too simple ← → Perfect=3         material clear to you?         (1=too much or not enough ← → Perfect=5)         nandouts fit with this training - did they help?         thods:         acilitator allow sufficient discussion?         acilitator help bring out new group ideas?         acilitator help close out discussions?         ou accept this facilitator again?         Facility:         seminar facility appropriate for the course?	Webinar       Date:         tives:       u given the opportunity to help define them?         ey well defined?       ey achieved?         ey achieved?       ey achieved?         ent:       material appropriate?         material appropriate?       ey (1=too complex or too simple ← → Perfect=5)         material clear to you?       (1=too much or not enough ← → Perfect=5)         nandouts fit with this training - did they help?       exilitator allow sufficient discussion?         acilitator allow sufficient discussion?       exilitator help bring out new group ideas?         acilitator help bring out new group ideas?       exilitator help close out discussion?         ou accept this facilitator again?       Facility:         seminar facility appropriate for the course?       exilitator the course?	WebinarDate: $17^{th} a$ Me1Notives:1u given the opportunity to help define them?ay well defined?ay well defined?ay achieved?ant:material appropriate?kity (1=too complex or too simple $\leftarrow \rightarrow$ Perfect=5)material clear to you?(1=too much or not enough $\leftarrow \rightarrow$ Perfect=5)nandouts fit with this training - did they help?thods:acilitator allow sufficient discussion?acilitator help bring out new group ideas?acilitator help close out discussions?ou accept this facilitator again?Facility:seminar facility appropriate for the course?	Webinar       Date: $17^{th}$ and $18^{tt}$ Met Part       1       2         No       No       Image: No         tives: $\sqrt{as ap}$ $\sqrt{as ap}$ u given the opportunity to help define them?       Image: No       Image: No         ey well defined?       Image: No       Image: No       Image: No         ey well defined?       Image: No       Image: No       Image: No         ey well defined?       Image: No       Image: No       Image: No         ey achieved?       Image: No       Image: No       Image: No         ey achieved?       Image: No       Image: No       Image: No         material appropriate?       Image: No       Image: No       Image: No         (1=too complex or too simple $\leftarrow \rightarrow$ Perfect=5)       Image: No       Image: No       Image: No         (1=too much or not enough $\leftarrow \rightarrow$ Perfect=5)       Image: No       Image: No       Image: No       Image: No         (1=too much or not enough $\leftarrow \rightarrow$ Perfect=5)       Image: No       Image: No	WebinarDate: $17^{th}$ and $18^{th}$ Feb 20Met Participan123NoOKtives: $\sqrt{as}$ appropriau given the opportunity to help define them?3ey well defined?3ey achieved?9ent:9material appropriate?1(1=too complex or too simple $\leftarrow \rightarrow$ Perfect=5)1material clear to you?1(1=too much or not enough $\leftarrow \rightarrow$ Perfect=5)1matouts fit with this training - did they help?1thods:3acilitator allow sufficient discussion?1acilitator help bring out new group ideas?1acilitator help bring out new group ideas?1acilitator help bring out new group ideas?1acilitator help close out discussions?1ou accept this facilitator again?1Facility:5seminar facility appropriate for the course?1	WebinarDate: $17^{th}$ and $18^{th}$ Feb 2021Met Participant Need123123NoOKVas appropriate belowu given the opportunity to help define them?3ey well defined?3ey achieved?1material appropriate?1material appropriate?1material clear to you?2(1=too complex or too simple $\leftarrow \rightarrow$ Perfect=5)1material clear to you?2(1=too much or not enough $\leftarrow \rightarrow$ Perfect=5)2nandouts fit with this training - did they help?1thods:

Participant Feedback	IAS - Response
One bit of confusion, at least for me (which I forgot	The Handbook has an error in it. This has been
to ask about), was that the website noted ISO/IEC	corrected. The standard is from 2012, not 2013.
17065:2012, which I thought was the latest version.	
The handbook for the course noted ISO\IEC	
17065:2013. Was curious as to the differences and	
which we should be using for a new program.	
Duration could be extended to include more case	Noted. Somewhat difficult to do. The focus of the
examples.	course is on what the standard asks of a conformant
	product certification body. However, will ask
	participants at the beginning of the next session to let
	me know if they wish specific examples discussed.



## Other comments:

- Ned kept the course moving and fostered conversation to help folks in the class understand some of the requirements and the clauses. Having been in regulated industries most of my career, folks sometimes overthink and read into things that are not there, including myself. When Ned saw it going down that path, he would let the conversation play out, then bring it back using clauses in the standard.
- Overall, I feel that the course met my expectations and has given me good guidance to help me develop certification schemes for various product categories, in my current position.
- Another informative and very enjoyable training Thanks