



# FACILITATOR EVALUATION SUMMARY

**Training:** Understanding ISO/IEC 17025 **Facilitator(s):** Edgar Gravel  
**Location:** Webinar **Date:** 1-2 March 2021

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?					5
Were they well defined?					5
Were they achieved?				1	4
<b>Course Content:</b>					
Was the material appropriate?				1	4
Complexity (1=too complex or too simple ← → Perfect=5)			1	1	3
Was the material clear to you?				2	3
Volume (1=too much or not enough ← → Perfect=5)				2	3
Did the handouts fit with this training - did they help?			1	2	2
<b>Facilitator Methods:</b>					
Did the facilitator allow sufficient discussion?					5
Did the facilitator encourage participation?					5
Did the facilitator help bring out new group ideas?				1	4
Did the facilitator help close out discussions?					5
Would you accept this facilitator again?				1	4
<b>Catering and Facility:</b>					
Was the seminar facility appropriate for the course?					
Was the lunch and breaks service acceptable?					

Participant Feedback	IAS - Response
The only improvement suggestion is distributing the course documentation and providing a link to the training webinar a few days in advance.	Understood. We will attempt to do this for future sessions.
Good course overall – definitely felt like I gained a better understanding of ISO/IEC 17025. I think having more real-world examples of how certain requirements are implemented would be helpful.	Understood. We normally ask participants to let us know if they wish to discuss more examples. We will continue to do so.

**Other comments:**

- Thank you for providing an informative course in an easy to digest manner. The content was engaging, and this helped me understand the information provided.
- Very informative and well-presented training, by a knowledgeable and passionate trainer.
- Very interesting and useful webinar



**International Accreditation Service, Inc.**

3060 Saturn Street, Suite 100

Brea, CA 92821 USA

t: 562.699.4522

t: 866.427.4422

t: 562.699.8031

[www.iasonline.org](http://www.iasonline.org)