



# ONLINE COURSE EVALUATION SUMMARY

**Training:** 3001 Understanding ISO/IEC 17020 **Facilitator(s):** Ned Gravel  
**Location:** Webinar **Date:** March 16-17 2021

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Taylor Shelton-					
<b>Course Objectives:</b>	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?				1	5
Were they well defined?					6
Were they achieved?					6
<b>Course Content:</b>					
Was the material appropriate?					6
Complexity (1=too complex or too simple←→Perfect=5)			1	2	3
Was the material clear to you?				3	3
Volume (1=too much or not enough←→Perfect=5)			3		3
Did the handouts fit with this training - did they help?			2	1	3
<b>Trainer/Facilitator Methods:</b>					
Did the trainer/facilitator allow sufficient discussion?				1	5
Did the trainer/facilitator encourage participation?				1	5
Did the trainer/facilitator help bring out new group ideas?				2	4
Did the trainer/facilitator help close out discussions?				2	4
Would you accept this trainer/facilitator again?				1	5

**Other comments:**

- As usual, Ned can bring his real-world experience to the classroom and share his experiences to improve learning and understanding. Ned does a nice job of engaging everyone to promote discussion
- Really enjoyed the interactive nature of this webinar, it was a nice change!