

# ISO/IEC 17021-1 IAS 3-Days Training Course

## Test Day 2

Name			
Date			
Tutor's mark		Tutor initials	

1. In the case that a Certification Body, that operates according to ISO 17021-1, does not have competent auditors to evaluate one of its customers, how should it set up the audit team?

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2. Which clause of the ISO 17021-1 standard requires the Certification Body to conduct surveillance audits of its already certified customers?

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3. When assessing the certification body Venus CB against ISO 17021-1, the accreditation assessor is informed that it is a legal entity, wholly owned by Mega Holdings Group which is also a legal entity. Mega Holdings has a department called Mega Training and Consulting, which is not a legal entity. Both Venus CB and Mega Training and Consulting are located in the same building. Should the accreditation assessor consider this situation as acceptable according to ISO 17021-1 impartiality? Please, justify your response.

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4. List four objective evidences that could demonstrate the compliance of a Certification Body with the requirements of clause 7.2 of ISO 17021-1?

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5. There are three types of audits: first-, second- and third-party. Describe the individual characteristics for each one.

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6. When deciding when to conduct an audit, which factors should a third-party auditor consider?
- a the workload of the auditee,
  - b the availability of required personnel,
  - c any bank holidays,
  - d all of the above,
  - e none of the above.
7. Audit results are based on what has been:
- a inspected,
  - b asked,
  - c observed,
  - d all of the above,
  - e none of the above.
8. Third-party Management System audits are conducted to:
- a identify opportunities for improvement within the audited organisation,
  - b evaluate the effectiveness and efficiency of the management system,
  - c register the audited management system with a register of certified management systems,
  - d all of the above
  - e none of the above
9. Among other things, ISO 17021-1 deals with:
- a the quality cost for certification bodies
  - b the responsibility of manufacturers certified by the certification body to comply with statutory requirements
  - c the need for certification bodies to be profitable
  - d all of the above
  - e none of the above
10. Accreditation to ISO 17021-1 cannot be offered to certification bodies providing other accredited certification (i.e. Testing Laboratories, Inspection Agencies or Product Certification Bodies).
- a. This statement is TRUE
  - b. This statement is FALSE

**END OF TEST**