



Course Outline

- **Introduction – Welcome and objectives**
- Chapter 1 – Background and principles
- Chapter 2 – Basic technical requirements
- Chapter 3 – Technical measurement requirements
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- Chapter 4 – Management system requirements
- Chapter 5 – Continual improvement requirements
- Chapter 6 – Monitoring and measuring the quality system

Welcome!!

- **Aims of this Course**
 - To provide laboratory staff with a good understanding of the requirements in ISO/IEC 17025
- **Expected Results of this Course**
 - Your ability to better appreciate all aspects of your own quality system.
 - Your ability to better maintain your own quality system.



Written Materials

The following materials are available to assist participants in this course.

- [Understanding ISO/IEC 17025 Course Handbook](#)
- [17025 Joint Communiqué](#)
- [ILAC P10 \(Traceability\)](#)
- [APLAC TC 002](#)
- [APLAC TC 003](#)



Course Grading

- Participants who wish to receive a Certificate of Successful Completion must answer the discussion activity questions in each chapter and obtain 70% on the end-of-course quiz.
- Evaluating your facilitator.



Timings for this course

- 09:00 – 10:30 Training
- 10:30 – 10:45 Break
- 10:45 – 12:00 Training
- 12:00 – 13:00 Lunch
- 13:00 – 14:30 Training
- 14:30 – 14:45 Break
- 14:45 – 16:30 Training
- 16:30 – End of Day



Your Objectives

- Gain knowledge on the new version of 17025 ✓✓✓
- Class 1 Accreditation for SIA and labs.
- AC 308, AC 355
