



International Accreditation Service, Inc.
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COURSE EVALUATION SUMMARY

Course: 3004 Understanding ISO/IEC 17025 for Testing and Calibration Labs **Trainer(s)/**
Facilitator(s): Edgar Gravel
Location: WebEx **Date:** August 17-18-2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	✓ as appropriate below				
Were you given the opportunity to help define them?					11
Were they well defined?			1		10
Were they achieved?			1		10
Course Content:					
Was the material appropriate?					11
Complexity (1=too complex or too simple←→Perfect=5)			1	1	9
Was the material clear to you?			1	1	9
Volume (1=too much or not enough←→Perfect=5)			1	1	9
Did the handouts fit with this training - did they help?				1	10
Trainer/Facilitator Methods:					
Did the trainer/facilitator allow sufficient discussion?				1	10
Did the trainer/facilitator encourage participation?				1	10
Did the trainer/facilitator help bring out new group ideas?			1	1	9
Did the trainer/facilitator help close out discussions?				2	10
Would you accept this trainer/facilitator again?			1	1	9

Participant Feedback	IAS Response
<ul style="list-style-type: none">Difficulty accessing the training material a head of time due to technical reasons.The first day of training was tough because of technical difficulties. The second day went much better after I got used to Ned's training style.	Understood. Sometimes the internet does not really help us do our jobs. Very happy that we were able to provide a work-around

Other comments:

- The training was great, even with a few technical bumps in the road at the beginning. Everything was very informative.
- Appreciated the format
- Class is very hard to do online, but you did a great job making it interesting!
- Having a copy of the ISO/IEC 17025 regulations in front of you while taking the training was extremely helpful. Ned was an engaging teacher. Would recommend doing some additional Teams troubleshooting in the future to avoid delays like we had on day 1.



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- Very Complete and informative training that delivered what was promised. The instructor was incredibly knowledgeable and had a plethora real life experience. It is highly recommended for others!
- Mr. Gravel is very friendly and encouraging with the material. The structure allows for great engagement.
- Good class well-grounded with examples and life experience. Comprehensive and very interesting