

INTERNATIONAL ACCREDITATION SERVICE* Outline

- Introduction
- Chapter 1 Background
- Chapter 2 Integrity Requirements
- Chapter 3 Organizational Requirements
- Chapter 4 Infrastructure Requirements
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- Chapter 5 Inspection Process Requirements
- Chapter 6 Management System Requirements

Management System Requirements

- 1. There are 9 questions.
- 2. Participants have 20 seconds to read each question.
- 3. When asked, they must select and record their own answers.
- 4. The whole group is balloted for the correct response.
- 5. Clapping indicates a correctly answered question. Buzzer indicates an incorrectly answered question.
- 6. The quiz then advances to the next question.
- 7. When the quiz is complete, participants score their own answers (percentage) and compare with the self evaluation.

Press

Continue

 Management System: The inspection body shall maintain a system that is capabl of consistently fulfilling the requirements of 17020. This system shall use:
A. Option A – from ISO/IEC 17020
B. Option B – from ISO 9001
C. Either Option A and B

Management System Requirements

8.3 Control of documents:

The inspection body shall maintain a system for control of all documentation relating to its activities. It shall ensure that:

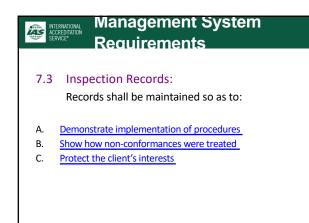
- A. The most appropriate version of a document is available to everyone who needs it
- B. All changes of documents or amendments to documents are signed off by the quality manager
- C. All parties are notified of changes

Management System Requirements

8.4 Control of records:

The inspection body shall maintain a system for control of all records relating to its activities. It shall ensure that:

- A. <u>Records are stored securely</u>
- B. Records are thrown out every year
- C. <u>The accreditation body approves any destruction of</u> records



Management System Requirements 8.7 Corrective actions: Corrective actions shall be:

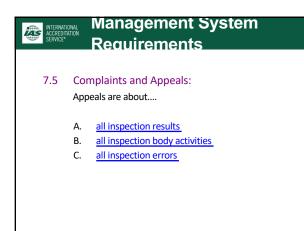
- A. Appropriate to the impact of the problems encountered
- B. Implemented for every non-conformance
- C. <u>Reviewed every year</u>

Management System Requirements

8.8 Preventive actions: Preventive actions shall be:

- A. <u>Appropriate to the impact of the potential problem</u> <u>encountered</u>
- B. Implemented for every potential non-conformance
- C. <u>Reviewed every year</u>

INTER ACCR SERVI	NATIONAL Editation ICE*	Management System Requirements
7.5		nplaints and Appeals: nplaints are about
	А. В. С.	all inspection results all inspection body activities all inspection errors



Management System Requirements

8.6 Internal Audits:

Internal auditors shall be:

- A. <u>Appropriate</u>
- B. <u>Qualified</u>
- C. <u>Appointed</u>

INT AC	Management System
8.5	Management Review: The management review agenda contains:
А. В. С.	11 items 10 items 7 items

