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## Outline

- Introduction
- Chapter 1 – Background
- Chapter 2 – Integrity Requirements
- Chapter 3 – Organizational Requirements
- **Chapter 4 – Infrastructure Requirements**
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- Chapter 5 – Inspection Process Requirements
- Chapter 6 – Management System Requirements

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## Evidence of competence

**Red File: (NO!!!)**

- Staff performance review
- Pay
- Health issues
- Disciplinary issues

**Green File: (YES)**

- Resume ✓
- Job description ✓
- Training records ✓
- Qualification records ✓
- Measurement proficiency ✓
- Conflict of interest form ✓
- Confidentiality form ✓

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## ISO/IEC 17020 Infrastructure

1. There are 8 questions.
2. Participants have 20 seconds to read each question.
3. When asked, they must select and record their own answers.
4. The whole group is balloted for the correct response.
5. [Clapping indicates a correctly answered question. Buzzer indicates an incorrectly answered question.](#)
6. The quiz then advances to the next question.
7. When the quiz is complete, participants score their own answers (percentage) and compare with the self evaluation.

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## ISO/IEC 17020 Infrastructure

### 6.1 Personnel:

The staff responsible for inspection shall:

- A. [have appropriate qualifications](#)
- B. [have relevant knowledge of the technology](#)
- C. [understand the significance of deviations](#)
- D. [all of the above](#)

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## ISO/IEC 17020 Infrastructure

### 6.1 External Organizations and Personnel:

The staff responsible for inspection shall:

- A. [have appropriate qualifications](#)
- B. [have relevant knowledge of the technology](#)
- C. [understand the significance of deviations](#)
- D. [all of the above](#)

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## ISO/IEC 17020 Infrastructure

### 6.1 Personnel:

New staff members can start inspecting the day after they are hired on.

- A. [True](#)
- B. [False](#)

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## ISO/IEC 17020 Infrastructure

### 6.1 Personnel:

Inspectors must be monitored for conformant performance every two years.

- A. [True](#)
- B. [False](#)

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## ISO/IEC 17020 Infrastructure

### 6.3 Subcontracting:

An IB can outsource (subcontract) all of its accredited inspection work.

- A. [True](#)
- B. [False](#)

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## ISO/IEC 17020 Infrastructure

### 6.3 Subcontracting:

Subcontracting of inspections:

- A. [is not allowed](#)
- B. [requires the subcontractor to conform to 17020](#)
- C. [requires examination by the IB for competence](#)

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## ISO/IEC 17020 Infrastructure

### 6.2 Facilities and Equipment:

An IB must have their own testing and inspection facilities to be accredited for inspections.

- A. [True](#)
- B. [False](#)

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## ISO/IEC 17020 Infrastructure

### 6.2 Facilities and Equipment:

Suppliers of critical consumables, supplies, and services which affect quality must be:

- A. [Insured](#)
- B. [ISO 9001 registered](#)
- C. [Evaluated and approved by the IB](#)

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## Well Done!!

We have now finished this chapter of the handbook and it is time to break into our groups and answer the Discussion Questions.

Continue

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