



International Accreditation Service, Inc.  
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## ONLINE COURSE EVALUATION SUMMARY

**Training:** ISO 17034:2016, ISO Guide 35 **Facilitator(s):** Subramanian Sankaran  
**Location:** Webinar **Date:** 1-2 October 2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	✓ as appropriate below				
Were you given the opportunity to help define them?	1	1	1	2	2
Were they well defined?		1	1	3	2
Were they achieved?			2		4
<b>Course Content:</b>					
Was the material appropriate?	1			4	2
Complexity (1=too complex or too simple←→Perfect=5)		1	2	2	2
Was the material clear to you?		1	2	3	1
Volume (1=too much or not enough←→Perfect=5)		2		3	2
Did the handouts fit with this training - did they help?			1	1	3
<b>Trainer/Facilitator Methods:</b>					
Did the trainer/facilitator allow sufficient discussion?		1		2	4
Did the trainer/facilitator encourage participation?	1			2	4
Did the trainer/facilitator help bring out new group ideas?	1			2	4
Did the trainer/facilitator help close out discussions?	1			1	5
Would you accept this trainer/facilitator again?	1		1	1	4
<b>Website and Course Flow:</b>					
Was the website appropriate to the course?					
Did the course flow help you meet your course objectives?					

Participant Feedback	IAS Response
Obtained the statistical template which will be of immense help	In future all templates will be sent to participants before the course.
Need more hands-on exercise. RMP course was quick and IAS should add another course 'Statistics for PTP and RMP'. Students have to take in lot of information besides statistics is a short interval. Also, the trainer has to rush to complete the course. Overall, it reduces the course effectiveness and student learning. Needs to be considered next time. Overall, good course	These two courses are now divided into two distinct and separate courses. One for 17034 and one for 17043.
Extremely knowledgably course, Need lots of practice on results / calculation and interpretation, specially defining shelf life of RMs. We face problem in connection as little confusion due to time zone difference. I will wait for Proficiency sample Manufacturer training course. Finally join course along with my colleague.	Understood. Course is being lengthened to allow for such consideration.



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Participant Feedback	IAS Response
The instructor was speaking very quickly. I have to say that I have difficulty following the course from time to time because of the monolithic voice of the instructor. Also, the content of the course was very intense, depending on the duration of the course.	Understood. Instructor is aware of the issue and the courses have both been lengthened to three days to allow for longer discussion.
Both courses were very good. The speaker spoke too fast to understand at times.	

**Other comments:**

- The Course was very well delivered. The statistics coverage was noteworthy.
- The trainer Mr. Subramanian is exceptionally knowledgeable, excellent communication skill and always encouraged discussion.
- The training program arranged by IAS helped me a lot as I was specifically interested in CRM accreditation.