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## ONLINE COURSE EVALUATION SUMMARY

**Training:** Understanding ISO/IEC 17021-1

**Facilitator(s):**

Mohan  
Sabaratnam/  
Ganesh Bhat

**Location:** Webinar

**Date:** 10-12 June 2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	✓ as appropriate below				
Were you given the opportunity to help define them?			1	4	9
Were they well defined?				6	8
Were they achieved?				7	7
Course Content:					
Was the material appropriate?			3	4	7
Complexity (1=too complex or too simple←→Perfect=5)			5	4	5
Was the material clear to you?			1	7	6
Volume (1=too much or not enough←→Perfect=5)			3	5	6
Did the handouts fit with this training - did they help?			3	6	5
Trainer/Facilitator Methods:					
Did the trainer/facilitator allow sufficient discussion?			2	3	9
Did the trainer/facilitator encourage participation?				4	10
Did the trainer/facilitator help bring out new group ideas?			3	7	4
Did the trainer/facilitator help close out discussions?				9	5
Would you accept this trainer/facilitator again?				7	7
Website and Course Flow:					
Was the website appropriate to the course?					
Did the course flow help you meet your course objectives?					

**Other comments:**

- I appreciated Mr. Ganesh also he used a lot of illustration that really took the main idea home