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## ONLINE COURSE EVALUATION SUMMARY

**Training:** IAF-MD for MSCBs (JANAAC) **Facilitator(s):** Mohan and Ganesh  
**Location:** Webex **Date:** June 16-17-2020

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
<b>Course Objectives:</b>	✓ as appropriate below				
Were you given the opportunity to help define them?			5	3	2
Were they well defined?			3	4	3
Were they achieved?			3	5	3
<b>Course Content:</b>					
Was the material appropriate?			1	6	5
Complexity (1=too complex or too simple←→Perfect=5)			5	6	1
Was the material clear to you?			3	7	2
Volume (1=too much or not enough←→Perfect=5)	1	2	3	7	1
Did the handouts fit with this training - did they help?			2	5	4
<b>Trainer/Facilitator Methods:</b>					
Did the trainer/facilitator allow sufficient discussion?			1	7	3
Did the trainer/facilitator encourage participation?		1		7	
Did the trainer/facilitator help bring out new group ideas?	1		3	5	3
Did the trainer/facilitator help close out discussions?			1	7	3
Would you accept this trainer/facilitator again?			1	5	6

Participant Feedback	IAS Response
The training appeared rushed. The points highlighted were readily understood. But, discussions and case studies at the end of presentation on each document would have assisted making these points clearer. As participants in a training, we are never sure how much we do not know until we are faced with application of the concepts in case studies or during an accreditation assessment or similar situation.	Understood. Trainers have been informed of this difficulty and will attempt to slow down their presentation.
Because the accents were unfamiliar, it took some effort (keen listening) to hear and understand what was being said and often we were on to the next point before we fully grasped the meaning with respect to conformity assessment and accreditation (again application). This was especially noticeable when the presenter spoke quickly.	See above
Excellent presentations, easy to understand, however, the class exercises would have best in a class discussion.	Understood. Until the current pandemic allows it, IAS is restricted to online delivery only.
Sound quality was difficult eventually solved with my earphones	Understood. Use of earphones and headsets will be encouraged prior to future sessions.



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Participant Feedback	IAS Response
I believe this section of the course needed more time to facilitate a better understanding and conduct the activities as a group. Especially as it relates to the calculation for audit time.	Understood. Trainers have been made aware of this aspect of the course and will provide more clarity for the conduct of the exercises.

**Other comments:**

- I appreciated Mr Ganesh also he used a lot of illustration that really took the main ideas home