

International Accreditation Service, Inc.

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FACILITATOR EVALUATION SUMMARY

	Understanding Risk Approach for					
Training:	Management Systems	Facilitator(s):		George		
Location:	IAS Int' HQ, Brea, CA	Date:	May 6-7,	2019		

Item	M	Met Participant Needs?				
Please rate each of the following items, from 1 to 5	1	2	3	4	5	
(1 = poor, 5 = very good)	No		OK		Yes	
1. Course Content:		√ as appropriate below				
Relevance of course content						
What I wanted/expected			1	1	4	
What I received			1	2	3	
Success of course in meeting personal objectives						
What I wanted/expected				3	3	
What I received			1	2	3	
Success of course in meeting advertised objectives						
What I wanted/expected				2	4	
What I received				2	4	
Comments on course content?						

- Excellent.
- Good teachers and relevant information.
- I was all good until we went over ISO 3,000... which is more than what I needed.
- I will admit that my folys was on 17025 complying and could not follow the singular application outside of that context.
- The content was thorough and provided a comprehensive framework.

2. Course Presentation:				
Tutor skills				
What I wanted/expected			2	4
What I received			2	4
Quality of Power Point presentation				
What I wanted/expected			2	4
What I received			2	4
Overall effectiveness of course presentation				
What I wanted/expected		1	1	4
What I received		1	2	3

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Comments on course presentation?

- Excellent;
- Very good;
- Dr. George is a class act. Pat is coming along as an instructor.
- Presentation was engaging and interactive.

3. Which particular aspects did you find most useful?

- Practical exercises; The exercises where an excellent way to understand the Matrix and the Fink Method.
- Process of Risk Management.
- 17025 Specific Parts.
- Examples and exercises.

4. How could the course have been improved?

- Spend more time on Fink Method.
- For 31000, Either a little more attention to the pacing of presentation, topics repeat often for this for emphasis out because tedious.
- Test questions had too many grammatical errors. Often confusing.

5. What topics for other courses would be useful to you?

- Application of Risk Mitigation in 17020 & 17065.
- Internal Auditor Training.
- Validation of Methods, Uncertainty Application.

6. Do you have any suggestions for improving the course format?

- No.
- I believe I would have benefited from a 17025 specific class from Risk, with some integration of guideline presented.

7. Additional comments?

- None.
- None.