



International Accreditation Service, Inc.  
 3060 Saturn Street, Suite 100  
 Brea, CA 92821 USA  
 t: 562.699.4522  
 t: 866.427.4422  
 t: 562.699.8031  
 www.iasonline.org

## COURSE EVALUATION FORM

**Course:** Managing Combined IAS Structural Steel and Metal Building Inspection Programs AC172, AC472 and AC473 Requirements      **Trainer(s)/ Facilitator(s):** Walter Mershon, & Sandi McCracken

**Location:** Country Club Hills, IL      **Date:** 29-31 May 2019

| Item                                                        | Met Participant Needs?        |   |         |   |          |
|-------------------------------------------------------------|-------------------------------|---|---------|---|----------|
|                                                             | 1<br>No                       | 2 | 3<br>OK | 4 | 5<br>Yes |
| <b>Course Objectives:</b>                                   | <i>√ as appropriate below</i> |   |         |   |          |
| Were you given the opportunity to help define them?         | 2                             |   | 2       | 2 | 7        |
| Were they well defined?                                     |                               |   | 1       | 6 | 6        |
| Were they achieved?                                         |                               |   | 2       | 5 | 6        |
| <b>Course Content:</b>                                      |                               |   |         |   |          |
| Was the material appropriate?                               |                               |   | 1       | 3 | 9        |
| Complexity (1=too complex or too simple ← → Perfect=5)      |                               |   | 4       | 5 | 4        |
| Was the material clear to you?                              |                               | 1 | 1       | 2 | 9        |
| Volume (1=too much or not enough ← → Perfect=5)             |                               | 1 | 3       | 5 | 4        |
| Did the handouts fit with this training - did they help?    |                               | 1 | 3       | 1 | 8        |
| <b>Trainer/Facilitator Methods:</b>                         |                               |   |         |   |          |
| Did the trainer/facilitator allow sufficient discussion?    |                               |   |         | 2 | 11       |
| Did the trainer/facilitator encourage participation?        |                               |   |         |   | 13       |
| Did the trainer/facilitator help bring out new group ideas? |                               |   | 1       | 2 | 10       |
| Did the trainer/facilitator help close out discussions?     |                               |   |         | 2 | 11       |
| Would you accept this trainer/facilitator again?            |                               |   | 2       |   | 11       |
| <b>Catering and Facility:</b>                               |                               |   |         |   |          |
| Was the training facility appropriate for the course?       |                               |   |         |   | 13       |
| Was the lunch and breaks service acceptable?                |                               |   | 1       | 1 | 11       |

| Participant Feedback                                                                                                                                                                                                                                                                                                                                      | IAS Response                                                                                                                                         |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| I would have preferred the trainer to be conducting the seminar from the front location of the hall rather than from the back. I just have bad hearing from behind.                                                                                                                                                                                       | Noted. We will ask our trainers to establish whether participants may have this difficulty so that the condition will be avoided in future delivery. |
| More hands-on example. Actual / scenarios from existing 'clients' would have been very helpful; to better understand the criteria of each program. Especially when talking about welding pictures / WPS examples / setting of the equipment. This course was challenging for brand new inspectors with no past experience in the metal building industry. | We have passed this comment off to the subject matter experts to determine appropriate modifications to course materials.                            |

**Other comments:**

- The training was very beneficial to our team's development in the related auditing standards. Both instructors were very good. I especially appreciated the real-world scenarios presented by the instructors. I will certainly recommend this training program to my co-workers.
- As a representative of a manufacturer trying to achieve the facility accreditation under AC172 the course offered great insight as to what a 3rd party auditor will be looking for in our quality manual.
- Walter is very knowledgeable. Sharing his experience helped me better understand the criteria. Sandi's interactive training was another great tool this session had to offer.