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# FACILITATOR EVALUATION SUMMARY FORM

Course: ISO/IEC 17020 Training Facilitators: Chuck Ramani / Mohan Sabaratnam  
 Location: Brea, California Date: 21-23 October, 2019

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?				4	3
Were they well defined?			1	4	2
Were they achieved?			1	4	2
Course Content:					
Was the material appropriate?				3	4
Complexity (1=too complex or too simple←→Perfect=5)				6	1
Was the material clear to you?			2	4	1
Volume (1=too much or not enough←→Perfect=5)				5	2
Did the handouts fit with this training - did they help?			1	4	2
Trainer/Facilitator Methods:					
Did the trainer/facilitator allow sufficient discussion?				5	2
Did the trainer/facilitator encourage participation?				5	2
Did the trainer/facilitator help bring out new group ideas?			2	4	1
Did the trainer/facilitator help close out discussions?			1	5	1
Would you accept this trainer/facilitator again?				4	3
Catering and Facility:					
Was the training facility appropriate for the course?				2	5
Was the lunch and breaks service acceptable?				1	6

**Other comments:**

It was a very good learning session to understand ISO/IEC:17020.