



FACILITATOR EVALUATION SUMMARY

Training: ISO/IEC 17020 **Facilitator(s):** Larry O'Connor
Location: Bloomington – New Jersey **Date:** 9-10 November 2018

Item	Met Participant Needs?				
	1 No	2	3 OK	4	5 Yes
Course Objectives:	<i>√ as appropriate below</i>				
Were you given the opportunity to help define them?		1		2	5
Were they well defined?		1		2	5
Were they achieved?		1			7
Course Content:					
Was the material appropriate?			1	1	6
Complexity (1=too complex or too simple ← → Perfect=5)			1	5	1
Was the material clear to you?			3	2	3
Volume (1=too much or not enough ← → Perfect=5)				5	2
Did the handouts fit with this training - did they help?				1	6
Facilitator Methods:					
Did the facilitator allow sufficient discussion?					8
Did the facilitator encourage participation?					8
Did the facilitator help bring out new group ideas?				2	6
Did the facilitator help close out discussions?				1	7
Would you accept this facilitator again?			1		7
Catering and Facility:					
Was the seminar facility appropriate for the course?				1	7
Was the lunch and breaks service acceptable?				1	7

Participant Feedback	IAS Response
I felt at times that the definition or description of certain ideas in the code were vague and not covered.	This is a common difficulty when attempting to interpret building codes. Building officials do not all have the same interpretations. We want graduates to have the specification given in the code, while discussion about interpretations can follow.
Some of the handout questions were so broad / non-specific it was hard to determine the answer.	That is why there is so much time for discussion during the training. Participants are allowed to discuss more than one possible approach relative to different conditions and specifications.

Other comments:

- The facilitator was engaging and kept the class involved.
- Thanks for coming.
- Well delivered material.